



11<sup>th</sup> March 2024

## Announcement of Product Changes for Hirschmann MACH 104 Devices

Dear Valued Customer,

This announcement informs you about the changes of hardware revision for MACH 104 products (9420XXXXX). Due to a discontinuation, we had to replace a flash storage component which affects the software version being able to run on these devices. This small hardware change does not affect any technical data like temperature range, shock & vibration resistance & EMC.

**PCN No:** PCN-2024-03-11- 9420XXXXX

**Change Title:** Hardware change of the MACH 104 devices

**Product Category:** MACH 104 family

Change Classification:  Minor  Major

Change Item:  Design  Raw Material  Packaging  Firmware  Others \_\_\_\_\_

### Product Category:

- Industrial Networking → Hirschmann MACH 104 devices

### Affected Products:

Please note that this notification is valid only for MACH 104 devices (9420XXXXX) manufactured from 2024. If your device was manufactured before 2024, your device can be downgraded to any software version.

### MACH 104 change(s):

The following table explains which hardware revision of MACH104 can work with which software version. The hardware revision is written on the product label and can be identified easily.

Product	Production Date	Hardware Revision	Valid Software Range
MACH 104	First Market Introduction – December 2023	Revision 1 (with old flash)	All software versions
MACH 104	January 2024 - Present	Revision 2 (with new flash)	09.1.10 – Latest version (Any downgrade below 09.1.10 is not possible)

#### EMEA

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**Impact of Change(s):****Form:** no affect | **Fit:** no affect | **Function:** no affect | **Reliability:** no affect | **Others:** no affect |**Firmware:** only software version

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**Comments:**

Please send your or your customer's comments or requests for additional information to the contact your local Belden sales representative.

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**Actions:**

Please forward this important information to your customers. Also, please inform your purchasing, development, product departments, and other responsible persons affected by this change.

Distributors are advised to forward this information to their customers who are buying the listed products.

Thank you very much for your trust in our company and if you have any questions or remarks, please contact your local Belden sales representative.

Sincerely,

Hirschmann Automation and Control GmbH

i.V. Sebastian Preiss  
Head of Managed Switch Products  
Industrial Automation Solutions

i.A. Abdul Wahab  
Product Manager  
Industrial Automation Solutions

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**EMEA**

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