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## Warranty and Shipping Policy

### Warranty

#### Limited Warranty

Belden warrants that, for a period of one (1) year following the date of delivery to the original customer, the products it offers for sale in the catalog are free from defects in material and workmanship. The foregoing warranty is subject to the terms, limitations and conditions set forth below.

#### Liability

Belden's sole liability under this warranty will be to repair or replace, at its discretion, products that do not meet the specifications and descriptions provided in the catalog or purchase order due to defects in material and workmanship. Under no circumstances shall Belden be liable for any consequential or special damages for breach of this warranty. Belden's total liability under this warranty shall be limited to the price actually paid by the customer for the product(s) covered. Except as specifically set forth above, Belden expressly disclaims any other representation or warranties of any kind, expressed or implied, arising by law or custom, with respect to products set forth in the catalog or otherwise sold by Belden, including without limitation, warranties or merchantability, fitness for a particular purpose, non-infringement or any other matter.

#### Conditions of Warranty

This warranty applies only to standard products set forth in the catalog. Custom products are covered by warranties stated in the Terms and Conditions of Belden's quotation at the time of the order.

#### Repairs or Adjustments

Belden, at its discretion, will make any repairs or adjustments to any products that are due to defects and/or workmanship. This warranty does not extend to any items that upon inspection by Belden are deemed to have been misused, neglected, improperly treated, improperly installed, or used in violation of instructions or specifications approved by Belden, or otherwise handled, installed, shipped or used in violation of industry standards for metal fabrication and solid state electronic equipment.

#### Powerstrip Warranty

If a BELDEN power strip product becomes defective during the warranty period listed below, BELDEN will elect to either repair or replace the unit free of charge.

#### Basic Power Strips – Three Years

Metered, Monitored and Managed Power Strips – Three Years  
Environmental Monitoring Units – Three Years

This warranty does not include damage to the product resulting from accident or misuse, including exposure to water or any other corrosive material. This warranty excludes damage to equipment if surge or spike reaches that equipment through an unprotected source connected to it (i.e., printer, modem, phone line, etc.). It shall not apply to any product, which has been connected, installed, used or otherwise adjusted other than in accordance with written instructions furnished by BELDEN.

**WARRANTY WILL BE VOIDED IF THE UNITS ARE OPENED, MODIFIED OR ALTERED DURING THE WARRANTY PERIOD.**

#### Containment and Cooling Warranty

BELDEN warrants Containment and Cooling products for a period of one (1) year following the date of delivery. If the BELDEN product becomes defective during the one (1) year warranty period, BELDEN will elect to either repair or replace the unit free of charge. This warranty does not include damage to the product resulting from accident or misuse, including exposure to water or any other corrosive material.

**WARRANTY WILL BE VOIDED IF THE UNITS ARE OPENED, MODIFIED OR ALTERED DURING THE WARRANTY PERIOD.**

### Shipping Policy

#### Freight Handling Charges

**Third-Party Billing** – Customer will specify carrier. Freight will be third-party billed other than to Belden or the customer.

The customer will supply a third-party account number or third-party billing address.

**Freight Collect** – Customer to specify carrier. Either a freight account number is provided or freight charges will be paid at destination upon delivery.

**Prepaid and Add** – Belden will specify carrier which has contractual agreements with select carriers.

All freight charges that appear on initial product invoice will be paid by the customer, and will not require any additional freight documentation. Belden's billing cycle will only indicate on the invoice a freight charge from dock to dock. Any accessorial charges (e.g., lift gate, union driver) will be billed on an additional invoice other than the initial billing that will show the accessorial charges.

#### Shipping Policy

Belden will provide estimated freight charges and will not be liable for charges due to problems that may occur in transit or upon delivery or not known at the time of the initial quote (accessorial charges). All shipments leaving Belden are FOB origin.

**Inside Delivery** – A carrier driver will make an inside delivery if an adequate loading dock is available to roll off freight to a trailer level dock. The driver will be equipped to move the freight via hand truck or pallet jack and must be able to get to the inside destination without any problem of obstacles that would cause delays. The customer must supply a freight elevator if delivery requires it. This action may result in additional freight charges.

**Lift Gate Service** – Usually a lift gate is needed when a loading dock is not available. The freight is lowered to ground level and delivered to the customer's door "only." Not all trailers are equipped with a lift gate and most carrier terminals have a

limited number of lift gate trailers. This may cause a delay in shipment. This procedure may require an additional fee.

**Notification** – To coordinate delivery between the customer and the carrier, the customer must supply a phone number and contact person. This procedure may require an additional fee.

**Re-Consignment** – Once freight has left the Belden dock, the delivery destination address will be scheduled in the carrier dispatch system. A change of destination address is possible, depending upon the timing of delivery. This action may result in additional freight charges.

**Redelivery** – When a delivery is refused by a customer for any reason, other than the fault of the carrier, the freight will be returned to the carrier's dock. A redelivery charge will apply.

#### Damages

All damages must be reported to Belden within three (3) working days upon delivery. Failure to report any damages will release Belden from any and all claims. It is the responsibility of the customer's receiving personnel to check all shipping cartons for discrepancies (e.g., dents, punctures). All discrepancies to the shipping container should be noted on the carrier's paperwork and documented. If, after opening the container, it is found that there is damage to the product, the carton is to be examined to determine that the damage was due to shipping.

Failure to examine cartons at delivery, and signing the carrier's paperwork, releases the carrier and Belden from any and all freight claims.

Third-party billing customers will handle any and all freight claim damage with the carrier and are responsible for all freight charges.

#### Packaging

BELDEN enclosures are packaged in cardboard protective corner posts and protective plastic cover. The enclosures are then secured to a skid by banding prior to shipment.

Less than truck load shipments (LTL) might require additional packaging due to multiple handling locations. Belden provides full protective packaging (i.e. 3" honeycomb cardboard corner posts, honeycomb top cardboard cover, cardboard wrap, shock-watch drop spot indicator) for an additional fee to accommodate LTL shipments with special needs. Please contact your customer service or sales rep to discuss the packaging options.

#### Return Policy for Repair, Replacement, Modification or Credit

Prior approval must be obtained for any products being returned. Upon approval an RMA number will be assigned to the items being returned. This RMA number MUST appear on all shipping documents and on the outside of each carton. Failure to include the RMA number on the carton will result in the refusal of delivery and return to the customer, freight collect.

All products returned for reasons other than repair or replacement are subject to a 15% restocking fee and must be shipped prepaid. In addition to the 15% restocking fee, the customer is responsible for properly packaging and returning the product in reusable condition. If not, additional charges may be added to the restocking fee. If a customer holds a product for more than ten (10) days, a return for credit will be voided.

Any or all special customized products can only be returned for modifications or repair of damages.

All products being returned shall be prepaid (unless they are being returned due to defect or damage), packaged in good condition and shipped to:

Belden  
2001 North Main Street  
Washington, PA 15301